

TAG

PRODUCTION TRAVEL

Handling Your Behind the Scenes Details in One Take



YOUR FIRST TEAM IN TRAVEL

For more than 35 years, TAG has redefined the standards in entertainment travel. As an award-winning travel and event management company, we have organised travel for the biggest productions ever made. Our entire purpose is to deliver reliable, flexible, high-touch, specialist production travel services to our clients, 24/7/365.

At TAG, we work tirelessly and diligently behind the scenes to coordinate all production travel logistics for you—ultimately simplifying your travel booking experience in the process. We are equipped with the skills and contacts to make even the most complex requests achievable—and our promise to you is that our high-touch, personalised approach means you will experience production travel built in partnership with you, suiting the needs of your cast and crew, and delivering on expectations.

Choosing the right travel provider can be the key to box office success. Whether you are scouting new locations, shooting a new TV series or feature film, meeting with key players to discuss your next project or travelling for a PR event, TAG's commitment to efficiency, accuracy, security, privacy and confidentiality ensures all parties arrive at their destination safely and ready for action.



Our People (TAGstars) Casting the Best Talent

TAG is truly unmatched when it comes to navigating complex travel logistics and catering to the needs of the entertainment industry—and this all starts with our people. Employing and developing the right talent with a genuine “can do” attitude is the foundation for everything that we do. Providing ongoing, tailored training and efficient tools means our team stays happy and continuously goes the extra mile for clients. As acclaimed staff, they surpass the usual range of travel agency services to ensure you have the ultimate experience. Production teams benefit by collaborating with these individuals—many of whom have worked alongside notable productions for years.

Our Proactiveness Pre-Production Planning & Budget

Mirroring our exceptional care for your travellers, we also go above and beyond to maintain your production budget—through planning, negotiating, vendor sourcing, immense buying power and attentive tracking of analytics that help monitor spend against budget. Our level of bespoke production travel planning, knowledge of state and country tax incentives, superior supplier relationships and expert negotiation skills will ensure that you are offered the most comprehensive and competitive pricing. We use the latest technology and creative faring to bring the greatest savings possible to each production budget.

Our Exclusivity Award-Winning Rates & Expert Negotiation

More than three decades of experience in entertainment travel has established TAG as a trusted partner with many suppliers across the planet. Through a curated network of global connections, we offer award-winning rates to keep your spending to a minimum. TAG's team of expert negotiators will do all the heavy lifting across airlines, hotel or other accommodations, rental car services and other suppliers; leave it to us to provide you with unrivalled travel rates so you can splurge on the production elements that bring your story to life.

20+ GLOBAL LOCATIONS

With an expansive reach across the world, TAG proudly supports clients from more than twenty locations. Our global influence and trusted supplier relationships will positively impact your next trip.

● Physical Location ● Satellite Location



DOING OUR PART, TOGETHER

Sustainability + Production

Travel emissions directly contribute to climate change; count on TAG to help your production become net-zero in carbon neutrality.

We manage your company's environmental and social impact through responsible planning, reporting, analysis and offsetting—so you don't have to.

GOLD COAST
(at Village Roadshow Studios)



SYDNEY

AUCKLAND

WELLINGTON

SETTING THE SCENE FOR INFINITE POSSIBILITIES

Production travel is fast-paced, ever-changing, complex, time-sensitive and requires meticulous detail; that's why truly understanding the nuances of this specialisation is critical in achieving seamless travel experiences.

You deserve a trusted partner who thinks outside of the box—ultimately getting you where you need to be. TAG's extensive travel knowledge, strategic thinking and experience-driven approach has been key to our multitude of success when working within the world of production. Beginning on day one, our specialisation allows us to add immense value and means we can deliver on our promise to bring you a first-class experience, time and time again.

From the booking process all the way through to arriving home, we promise to deliver exceptional, quality services to make your production travel as seamless and stress-free as humanly possible.

- ✔ Detailed Hotel Riders
- ✔ Concierge Services
- ✔ Full Advancing Minimising Attrition
- ✔ PCI Compliant
- ✔ 24/7, In-House Emergency Team
- ✔ Expert Negotiation
- ✔ Enhanced Hotel Benefits
- ✔ Talent & VIP Travel
- ✔ All Ground Transportation
- ✔ Separate Group Check-In
- ✔ Flights (Including Charter)
- ✔ All Housing
- ✔ Meet & Greet
- ✔ Media Bag Rates
- ✔ Sustainability Focused
- ✔ Pre-Production Budgeting
- ✔ Weekly PO Reporting
- ✔ Weekly Uninvoiced Reports for Budgeting
- ✔ Weekly On-Hold Ticket Reporting





THE FASTEST & EASIEST ONLINE BOOKING TECHNOLOGY

Zeno by Serko is the booking system that we utilise and their Australian headquarters are in Sydney. As a Zeno-preferred agency, we have a dedicated support team at Serko who respond to queries and support tickets in relation to our customers' individual requests. It has a unique support function (iSerko) which helps travel management companies deliver feedback and submit requests for changes or enhancements on behalf of their customers.

As the next generation of online booking technology, Zeno is fast, easy-to-use and highly personalised. The platform provides new insights to outstanding credit on hold management; this feature will prompt the user whilst booking flights to utilise any tickets held in credit, so your business will never miss out on air credits. With Single Sign-On (SSO) capability, Zeno can be embedded into your intranet or other systems to streamline the log-in process.

- ✔ Intuitive, easy-to-use interface offers the familiar experience of booking on airline or leisure travel sites
- ✔ Rapid booking removes friction and clicks, enabling a booking to be completed in under two minutes
- ✔ Auto-ticketing, completed bookings will trigger an itinerary and invoice within 20 minutes
- ✔ Artificial intelligence gets to know traveller preferences and personalises suggested itinerary recommendations and information displays
- ✔ Conversational interface asks, "Where would you like to go?" instead of filling out form fields
- ✔ Innovative single-screen search for all travel components, including air, hotel, car and transfers
- ✔ Rich content helps travellers make informed decisions; "No more Googling," reduces productivity loss



EXECUTING TRAVEL LOGISTICS IN HIGH DEFINITION

On-Site, Wherever You Are

TAG Production Travel Specialists can accompany you on the road, any time you need. These dedicated, around-the-clock agents will be there to troubleshoot, expertly advance hotels, oversee luggage and equipment drop-offs and amend any travel changes in real time. As an elevated level of TAG's white glove, high-touch service, having an on-site specialist has proven to be invaluable to productions. Just say the word and they will be by your side, regardless of where your production takes you.

Distinctly Discreet

Your privacy and security mean just as much to us as they do to you; that's why we are trusted in delivering highly discreet services. Backed by PCI compliance, TAG Travel Production Specialists are extremely experienced at maintaining confidentiality and navigating production travel to ensure your security comes first. When you partner with TAG, your crew will travel in confidence knowing that any details will remain under wraps.

Redefining Impossible

When it comes to details, we thrive in manifesting solutions in seemingly impossible scenarios. From managing secluded remote locations to travelling with canine talent; moving homeowners out of their homes while accommodating crews to arranging border crossing at UN camps; fully replacing furniture in hotel rooms to finding medical attention for crews who contracted malaria whilst filming, TAG Travel Specialists have seen it all. Creative thinking is where our people shine most—ultimately making the impossible, possible.

WHO WE'VE WORKED WITH



Kennedy Miller Mitchell



NBCUniversal

NETFLIX



TESTIMONIALS



I highly recommend TAG and their exceptional staff for their outstanding support in managing the travel logistics during our filming of The Amazing Race in Southeast Asia. Their attention to detail, efficiency and commitment to ensuring a seamless experience were truly impressive. The team's dedication and professionalism significantly contributed to the success of our production.

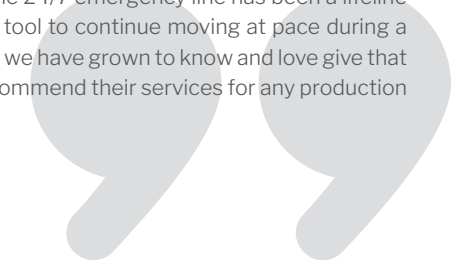
Anne Woods, Travel Coordinator

I have worked with TAG across a number of productions, including Young Rock S2, Last King of the Cross, The Artful Dodger and currently, The Survivors. Their agents are the best in the business; they are knowledgeable, efficient and professional. When working with TAG, our travel agent becomes a part of the production and, after working with them once, I prefer not to work with anyone else.

Chealsey Saunderson, Travel Coordinator

Having worked on many prime time global formats with TAG, I have found them extremely helpful, super knowledgeable, and their reporting on demand is second to none. The 24/7 emergency line has been a lifeline on many occasions in every corner of the world, and is an essential tool to continue moving at pace during a shoot where every delay can be crippling. Their long term agents that we have grown to know and love give that special touch, unmatched by other travel agencies. I would highly recommend their services for any production in Australia or internationally.

Jasmine Parkinson, Line Producer





WHERE IMPOSSIBLE BECOMES POSSIBLE

TAG's Production Travel Specialists will take care of the details to ensure your production schedule stays on track. By partnering with TAG, you'll be saying, "That's a wrap," before you know it.

To learn more about how we can help your next production, contact our expert teams below.

Australian Inquiries:

Director of Production, Alli Pratt
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New Zealand Inquiries:

Business Development Director, Paula Pram
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TAG

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